

## **Bulldog® Automotive Product Guarantee**

At W.M. Barr and Company, Inc., we proudly stand behind our Bulldog automotive products and our quality controls. If you are not satisfied with a Bulldog® Adhesion Promoter, Bulldog® Abrasive Prep & Clean, or Bulldog® Adhesion Promoter Plus product (collectively, “Bulldog® Automotive Product(s)”) purchased from one of our authorized sellers and applied to your automobile by an authorized and professional applicator in accordance with instructions provided by W.M. Barr, you may request a refund of the purchase price for your Bulldog® Automotive Product and the costs incurred in re-applying the Bulldog® Automotive Product(s) to your automobile within 365 days of the date of application. Please note that because we are unable to control the quality of our Bulldog® Automotive Products sold or applied by unauthorized sellers, unless otherwise prohibited by law, our Guarantee is not available for Bulldog® Automotive Products purchased and/or applied from unauthorized sellers, including unauthorized internet sites. The Guarantee is also limited to the original, end-user purchaser in the United States.

### How to Claim the Guarantee:

If you wish to make a guarantee claim, please contact Consumer Care at 1.844.969.1375. Please have information regarding (1) reason for dissatisfaction, (2) detailed information on how and when the Bulldog® Automotive Product(s) were applied, (3) who performed the application, (4) receipt, and (5) photographs of your automobile showing the basis for the dissatisfaction. Claims must be made within 365 days of the date of application of the Bulldog® Automotive Product as indicated on your proof of purchase of services. In some instances, we may also have a W.M. Barr representative inspect your vehicle.

### Additional Guarantee Terms:

Please note that our Guarantee does not cover dissatisfaction with other non-Bulldog® products when used in conjunction with Bulldog® Automotive Products. Our Guarantee also does not cover improper application, using the product on a non-automotive surface or pre-primed bumper, or rust or other defects in the automobile surface that impairs the ability of the Bulldog® Automotive Products to adhere and work properly. The sole remedy under this Guarantee is as stated; we are not liable for any indirect, special, incidental, or other damages, including, but not limited to, the purchase of a replacement vehicle.

We reserve the right to verify information, require a valid proof of purchase and application, and to deny Guarantee requests in our discretion in cases of suspected fraud or where we conclude that the purchaser has abused our Guarantee. We may amend or terminate our Guarantee at any time without notice.

If you have any questions regarding whether a seller or applicator is an authorized seller or applicator of our products, please contact us at 1.844.969.1375 or at [kleanstripauto@wmbarr.com](mailto:kleanstripauto@wmbarr.com).

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